Cookies

This portal uses cookies. If you do not accept the use of cookies, please follow the instructions below to change your browser preferences. If you do not, this means that you accept our cookie use and policy.

What are cookies?
A cookie is a file that is downloaded on your computer or mobile device when you visit certain web pages. Cookies allow a web page, for example, to identify a user session, recall your preferences (e.g. language), gather information about your browsing habits or show you advertising adapted to your preferences.

You can find out more information about cookies at the following link: http://www.allaboutcookies.org/es/

What cookies do we use on our portal?
All the cookies used on this portal are UCLG's own or third-party cookies, used for technical, analytical and advertising purposes.

Subscription to our newsletter: the newsletter is sent through applications that enable us to monitor, analyse and obtain statistics on what we send. This monitoring is done through web beacons (also known as “single-pixel" or "clear" GIFs) that are included in electronic images embedded in e-mails for purposes of analysis and monitoring.

Purpose description:
Technical: these are cookies used to find out if the user has JavaScript enabled in his/her browser, with the aim of our content management platform (Drupal) being able to carry out operations in a more efficient manner and improve the user’s experience.

Analytical: These are cookies that we use to improve our website and blog. We use Google Analytics to carry out this analysis. If you delete them, you can carry on browsing normally.

These cookies gather anonymous information on how users use our website, such as the number of visitors, identifying users and sessions, how the user reached the site, the most visited pages, and the number of users that share content or use forms.

The information gathered by this application is sent by Google, Inc., a Delaware company with headquarters at 1600 Amphitheatre Parkway, Mountain View (California), CA 94043, to its servers in the United States in line with its privacy policy, which you can consult at the following link: http://www.google.com/analytics/learn/privacy.html

The web beacons we use when we send the newsletter are also used for purposes of analysis and statistics. For example, the percentage of e-mails delivered, opened, clicks, web mails or the most used mobile operating systems.

Share content and advertising: cookies used by the ShareThis plugin allow users to share content via social networks. ShareThis also uses these cookies for Internet audience measurement of sites that use the ShareThis plug-in, for statistics on Internet use and to link users with topics that would be of interest to them based on visited or shared content (behavioural advertising).

Share comments and advertising: cookies used by the Disqus plugin allow users post comments in our blog and through social networks. Disqus also uses these cookies for Internet audience measurement of sites that use the plugin, for statistics on Internet use and to link users with topics that would be of interest to them based on visited or shared content (behavioural advertising).

Other cookies when social media are used
On our portal we also provide links to our social network accounts (Facebook, Twitter, You Tube, Flickr). Due to the way in which the social networks work, if you access them third-party cookies will be downloaded (from social networks) for technical, analytical and advertising purposes.

However, we have no control over these cookies.

These cookies are of 3 types:

- **Technical** cookies, which are necessary to access the content that we share on social networks.
- **Analytical** cookies (i.e. Google Analytics), as most of the social networks use analytical tools to gather
information on how users use social networks.

- **Advertising** cookies, as most of the social networks use cookies to show relevant information and ads according to your preferences (behavioural advertising).

You can consult the cookie policy of the linked social networks at the following links:

**Facebook**: [https://www.facebook.com/help/cookies](https://www.facebook.com/help/cookies)

**Twitter**: [https://twitter.com/privacy](https://twitter.com/privacy)


**Flickr**: [https://info.yahoo.com/privacy/es/yahoo/eu/](https://info.yahoo.com/privacy/es/yahoo/eu/)

If you delete social network cookies you will be able to carry on browsing normally, but you won’t be able to use some functions (e.g. share content, etc.).

**How to delete cookies**

**On Browsers:**

If you delete these cookies (except technical cookies), you will be able to carry on browsing normally. Cookies can be deleted by configuring your browser so that it prevents them from being downloaded, as shown below. Depending on the browser you use, you will need to follow the instructions below:

- **Chrome**: [http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647](http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647)
- **Firefox**: [http://support.mozilla.org/es/products/firefox/cookies](http://support.mozilla.org/es/products/firefox/cookies)
- **Safari**: [http://support.apple.com/kb/ph5042](http://support.apple.com/kb/ph5042)

**On mobile devices:**

**iOS**

1. On the Home page, press “Settings”.
2. Press “Safari”.
3. Press “Clear cookies and data” and confirm the order and/or select your preferences in the “Privacy and Security” section.

**Android**

1. Launch your browser from the Home page.
2. Press the “Menu” key, then press “More”.
3. Press “Settings”
4. Scroll down to the “Privacy Setting” section, press “Clear All Cookie Data” and press “OK” and/or select your preferences.

**Windows**

1. Open your Internet Explorer
2. Tap “More”
3. Press “Settings”
4. Scroll down to the “Cookies” section and then set your preferences.

**Web beacons in e-mails**

You can disable web beacons in e-mail messages by not downloading the images that the message contains (this function varies according to the e-mail software you use in your personal computer). You can cancel your subscription to our newsletter at any time by selecting this option when you receive it.

**Cookie management and disposal tools:**

**Analytical** cookies: With regard to analytical cookies set by Google Analytics, you can delete them by using the Google Analytics disable add-on for browsers [https://tools.google.com/dlpage/gaoptout?hl=en](https://tools.google.com/dlpage/gaoptout?hl=en) or by using your browser’s configuration that stops them from being downloaded, as indicated above.

**Facebook** cookies: users need to log out before visiting our website and stop cookies from being downloaded, using
the browser's configuration or any tool such as “Facebook blocker”: http://webgraph.com/resources/facebookblocker/

**ShareThis cookies:** to block behavioural cookies, press **“Click here to Opt Out”** from the ShareThis site and review its privacy policy: http://www.sharethis.com/legal/privacy/#sthash.hnEct5Yq.dpbs

**Disqus cookies:** to block behavioural cookies, press **“Opt Out”** from the Disqus site and review its privacy policy: https://help.disqus.com/customer/portal/articles/1657951-ad-training-settings

**Contact**
If you have any queries about our cookie policy, you can contact us at:
United Cities and Local Governments
Carrer Avinyó, 15
08002 Barcelona,
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**Enlaces**
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